

Confirming Your Meeting Applications

Verify that B.O.B. detects supported meeting applications, then confirm the same devices inside each application.

Open meeting app	>	B.O.B. Applications	>	Refresh	>	Confirm devices
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Detection versus control

A Detected or Running status means B.O.B. found the application process. It does not mean B.O.B. changed that application's microphone, camera, speaker, mute, or background settings.

Confirm application detection

1

Open the meeting application

Launch Teams, Zoom, Webex, or Slack. For Google Meet, open an active meet.google.com tab in a supported browser.

2

Open Applications in B.O.B.

Return to B.O.B. and select Applications from the sidebar.

3

Refresh the status

Select the refresh or detection control. Wait briefly for B.O.B. to update the list.

4

Confirm the running state

The open application should display as Detected or Running.

5

Verify open and close detection

Close the meeting application completely, refresh B.O.B., and confirm the status changes. Reopen it and confirm detection returns.

Confirm your devices inside the application

6

Use the same named devices

Open the meeting application's audio/video settings and select the camera, microphone, and speaker saved in B.O.B.

7

Run the application's own test

Use its preview, speaker test, microphone meter, or test-call feature before joining an important meeting.

Where to confirm devices

Application	Device settings path	Final check
Microsoft Teams	Settings and more > Settings > Devices	Select speaker, microphone, and camera; make a test call if available.
Zoom	Profile picture > Settings > Audio / Video	Test speaker and microphone; verify the camera preview.
Google Meet	Meeting screen > More options > Settings > Audio / Video	Confirm the site has browser camera and microphone permission.
Webex	Settings > Audio and Settings > Video	Choose the same named microphone, speaker, and camera.
Slack	Preferences > Audio & video	Confirm the devices before starting a huddle.

Detection troubleshooting

Zoom is not detected Confirm the Zoom desktop app is running, not only its installer/updater. Refresh after the main Zoom window opens.	Meet is not detected Open an active Meet page in Chrome or Edge, then refresh. A browser running without a Meet tab may not qualify.
App stays detected Quit the application from its tray/menu so its background process closes, then refresh B.O.B.	Mic is not used in the call Select the same microphone inside the meeting application's own device settings. B.O.B. Free does not push it automatically.

Official support references

[Microsoft: Manage device settings in Teams](#)

[Zoom: Test audio settings](#)

[Webex: Change audio settings](#)